

CUSTOMER CASE STUDY

The Royal Society of Medicine



Customer Profile

The Royal Society of Medicine (RSM) provides Internet access to medical professionals and researchers via 150 computer terminals in Europe's largest postgraduate biomedical library. In addition, it provides Internet access in its 40-room members hotel and 11 conference and dining suites. In total over 18,500 members and 200 permanent employees have access to the Internet via the RSM.

Due to the nature of medical research, members are not restricted by corporate policies on where they are or are not allowed to surf while on the Internet. Because of this user freedom, RSM's network is particularly open to attack from Web-borne threats such as trojans, worms and hidden spyware. In the beginning of 2004, RSM started seeing an increasing number of Web-borne viruses infiltrating its network.

The Challenge

Tansy Cork, IT manager, RSM decided to take steps to protect the network.

"Our IT systems are critical to the everyday running of what is an extremely busy organization," Cork commented. "Using our online booking system, we manage around 400 conferences per year and when guests are staying, they expect uninhibited Internet access as part of the service."

RSM needed a solution to safeguard its network from threats arising by virtue of its members' and employees' unrestricted access to the Internet. The solution not only had to guard against Web-borne threats, but also allow users free reign to surf wherever they wished.

The Solution

ScanSafe's managed Web Malware Scanning solution not only met RSM's requirements, but exceeded them by also removing the burden of managing and maintaining the service. RSM launched with the ScanSafe solution in March 2004 and the service has so far proved extremely effective, stopping an average of between two and three attacks per day.

"We wanted a solution that would not only guard against Web-borne threats, but also allow our members free reign on where they surf. ScanSafe came on-board and within two days we had an anti-virus solution that is simple to manage and maintain," said Cork.

"RSM is a great example of where ScanSafe can provide a valuable service to a busy customer to which network integrity is paramount, but where users must have access to all areas of the Internet," commented Roy Tuvey, president, ScanSafe. "Because we provide a managed service, IT administrators can concentrate on the running of their internal networks, rather than having the constant worry of whether they have the right anti-virus patch for all of the latest threats."

ScanSafe US - 950 Elm Avenue, San Bruno, CA 94066 Tel: +1 650 989 7100 Fax: +1 650 989 6543 Email: ussales@scansafe.com

ScanSafe EMEA - Qube, 90 Whitfield St, London, W1T 4EZ Tel: +44 (0) 20 7034 9300 Fax: +44 (0) 20 7034 9301 Email: emeasales@scansafe.com

About The Royal Society of Medicine



RSM is an independent society which provides a broad range of educational activities and opportunities for doctors, dentists, and veterinary surgeons and promotes an exchange of information and ideas on the science, practice and organization of medicine.

Industry
Healthcare

Employees
200

Solution
Web Malware Scanning

Results

- Complete, multi-layered protection from Web-based malware
- Multi-layered protection from Web-based threats, including zero-hour threats
- 'Zero' latency
- Rapid deployment requiring no hardware or software
- 100% scalable solution

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